

# **MEMBER GUIDE**

#### **MEMBERSHIP BENEFITS**

- Free admission to The Florida Aquarium for one year
- Member First Saturdays Members get access to the Aquarium one hour early on the 1<sup>st</sup> Saturday of each month
- Invitations to exclusive member-only events, including sneak previews of new habitats and exhibits
- Subscription to member e-newsletter
- 15% discount on additional general admission tickets
- 10% discount at the Aquarium's gift shop
- 10% discount on food and non-alcoholic beverages at <u>Café Ray and The Cove</u>. Use discount code **MEMBER 2025** if using kiosk/ mobile ordering.
- BOGO pricing on our Wild Dolphin Cruise
- Early access & special rates on our summer <u>AquaCamps</u>



- <u>Reciprocal Program Benefits</u>
- Scan QR Code for more info

## **MEMBERSHIP RESERVATIONS**

While reservations are always recommended, they're not required for our Members. So, if the currents bring you to our doors unexpectedly, simply present your membership card to enjoy your visit at your convenience. <u>Click here</u> to make a reservation.

# STAY CURRENT

Visit our Stay Current webpage to find all the information you need to enjoy your membership to the fullest, updated with the latest member events, benefits and more! **flaquarium.org/stay-current** 

# DIGITAL MEMBERSHIP CARD

Accessing your digital membership card is easier than ever by logging in to the Membership Portal. The portal allows you to view your membership details, including your membership card whenever you need it. To access the portal, visit **portal.flaquarium.org** 

# **MEMBERSHIP GUIDELINES**

- The "Individual" level is limited to one cardholder, all other levels can name up to two cardholders.
- Named cardholders (those listed on your membership card) must be 16 years of age or older.
- A named cardholder must be present each time your membership is used.
- Please be prepared to present your membership card and photo ID when entering the Aquarium.
- The name on photo ID must match the name on membership card.
- Memberships expire 365 days from date of purchase.
- Memberships are **NOT** refundable or transferable.
- PLEASE NOTE FOR FIELD TRIPS AND GROUPS: Membership free admission benefit does not apply when a member visits Aquarium as part of a school group, class tour, or other organized group visit and must pay group/field trip rates.

## NANNIES/CAREGIVERS

As a courtesy to our Members, you may list one (1) adult in your account as a nanny/ caregiver.

- The nanny/caregiver is only permitted to bring in children, no other adult guests.
  - The nanny/caregiver will not be listed on the membership card and must show their photo ID at Guest Services for entry.
- The nanny/caregiver may come in place of named member. If they accompany a named member, a guest spot must be available on the membership.
- To add or change a nanny/caregiver on your membership, contact the membership team.

## HAVE A MEMBERSHIP QUESTION? WE'RE HERE TO HELP!

<u>membership@flaquarium.org</u> 813-273-4030 9:30 AM – 5:00 PM daily