

MEMBER GUIDE

Membership Benefits

- Free admission to The Florida Aquarium for one year
- Flexibility to bring your choice of guest(s)
- Invitations to exclusive member-only events, including sneak previews of new habitats and exhibits
- Subscription to member e-newsletter
- 15% discount on additional general admission tickets
- 10% discount at the Aquarium's gift shop
- 10% discount on food and non-alcoholic beverages at <u>Café Ray and The Cove</u>
- \$5 discount on Wild Dolphin Cruise
- Discounts on select Education Programs
- <u>Reciprocal Program Benefits</u>

Membership Reservations

For an elevated guest experience, Members are required to make an online reservation in advance to secure their arrival window. To make a reservation, visit <u>flaquarium.org/stay-current</u>

If you need assistance making a reservation, please contact the membership team.

Stay Current

Visit our Stay Current webpage to find all the information you need to enjoy your membership to the fullest, updated with the latest member events, benefits and more! <u>flaquarium.org/stay-current</u>

Digital Membership Card

Accessing your digital membership card is easier than ever by logging in to the Membership Portal. The portal allows you to view your membership details, including your membership card whenever you need it. To access the portal, visit: <u>portal.flaquarium.org</u>

Membership Guidelines

- A named cardholder must be present each time your membership is used.
- Please be prepared to present your membership card and photo ID when entering the aquarium.
- The name on photo ID must match the name on membership card.
- The "Individual" level is limited to one cardholder, all other levels can name up to two cardholders.
- Named cardholders (those listed on your membership card) must be 16 years of age or older.
- Memberships expire 365 days from date of purchase.
- Memberships are NOT refundable or transferable.
- PLEASE NOTE FOR FIELD TRIPS AND GROUPS: Membership free admission benefit does not apply when a member visits Aquarium as part of a school group, class tour or other organized group visit and must pay group/field trip rates.

Nannies/Caregivers: As a courtesy to our members, we may list one (1) adult in your account as a nanny/caregiver.

- The nanny/caregiver is only permitted to bring in children, no other adult guests.
- The nanny/caregiver will not be listed on the membership card and must show their photo ID at Guest Services for entry.
- The nanny/caregiver may come in place of named member. If they accompany a named member, a guest spot must be available on the membership.
- If a nanny/caregiver is not listed in your account, we will not be able to admit them into the Aquarium. To add or change a nanny/caregiver on your membership, <u>contact the membership team</u>.

Have a Membership Question? We're Here to Help!

☑ membership@flaquarium.org
③ (8)

(813) 273-4030

(S) 9:30 AM – 5:00 PM daily