



# MEMBER GUIDE

## Membership Benefits

- Free admission to The Florida Aquarium for one year
- Invitations to exclusive member-only events, including sneak previews of new habitats and exhibits
- 10% discount on food and non-alcoholic beverages at Café Ray and The Cove – Use discount code **mem22** if using kiosk or mobile ordering
- 10% discount at the Aquarium's gift shop
- Discount on Wild Dolphin Cruise
- Discounts on Education Programs
- Early registration and discount on AquaCamps
- Reciprocal Program Benefits (see reverse side)
- Subscription to member e-newsletter

## Member Portal

We're excited to introduce our new Member Portal! This portal allows you to view your membership details, including access to your membership card whenever you need it. To access the portal, visit: [portal.flaquarium.org](http://portal.flaquarium.org)

## Register Your Membership

If you haven't already registered, please create an account and log-in on our website. This will enable you to make reservations for visiting and attending member-exclusive events. Additionally, you'll be eligible for discounts on programs and events with member pricing. To register, please visit: [fluquarium.org/register](http://fluquarium.org/register)

## Membership Reservations

For an elevated guest experience, members may secure reservations in advance of their visit to ensure a speedy entry process. Members without a reservation must check in at the Guest Services desk upon arrival. To make a reservation, visit [fluquarium.org/stay-current](http://fluquarium.org/stay-current)

## Membership Guidelines

- Please be prepared to present your membership card and photo ID when entering the aquarium.
- The name on photo ID must match the name on membership card.
- Named cardholders (those listed on your membership card) must reside in the same household and must be 16 years of age or older.
- The "Individual" level is limited to one cardholder, all other levels can name up to two cardholders.
- A named cardholder **MUST** be present each time your membership is used.
- Memberships expire 365 days from date of purchase.
- Memberships are **NOT** refundable or transferable.
- **Nannies** must be listed in the member record to bring children in the place of the primary member(s). If nannies are accompanying the primary member(s), there must be an open guest spot for them. [Contact us](#) to add/modify the nanny listed on your account.
- **PLEASE NOTE FOR FIELD TRIPS AND GROUPS:** Membership free admission benefit does not apply when a member visits Aquarium as part of a school group, class tour or other organized group visit and must pay group/field trip rates.

### Have a Membership Question? We're Here to Help!

✉ [membership@fluquarium.org](mailto:membership@fluquarium.org)

☎ (813) 273-4030

🕒 9:30 AM – 5:00 PM daily

## **RECIPROCAL PROGRAM**

Members of The Florida Aquarium can take advantage of discounts to attractions in Tampa Bay and beyond.  
General admission discounts are based on your Florida Aquarium membership level.  
Simply present your current membership card and photo ID.

### **PLEASE NOTE:**

*Our reciprocal partners may change without notice.*

*It is suggested that you contact the destination for confirmation of these offers prior to your visit.*

### **Florida Attractions**

- American Victory Ship – 50% off admission
- Butterfly World – \$5.00 off admission
- BOK Tower Gardens – 50% off admission
- Café Dufrain – 10% discount on entire bill
- Clearwater Marine Aquarium – 50% off admission
- Crunch Gym: Carrollwood – Gym Corporate Rate to Aquarium Members- \$19.99, Classic Training Group Fitness Classes, Free Guest Privileges, Access to all Crunch Essential Locations, 1 Personal Training Sessions, \$0 Enrollment Fee and No Long-Term Contracts.
- Dali Museum – FREE admission for month of October
- Dinosaur World – 50% off admission
- Egmont Key Alliance – \$5 off on an Individual Membership or Family Membership
- Flamingo Gardens – 50% off admission
- Florida Holocaust Museum – 50% off admission
- Glazer Children's Museum – 50% off admission
- Great Explorations Children's Museum – FREE admission for month of April
- Marie Selby Botanical Gardens – FREE admission for month of November (*Max of 2 adults + 2 children per visit*)
- Mote Marine Laboratory & Aquarium – 50% off admission
- Polk Museum of Art – 50% off admission
- St. Augustine Alligator Farm – 50% off admission
- Sunken Gardens – 50% off admission
- Tampa Bay History Center – 50% off admission
- Tampa Bay Watch - FREE admission to the Discovery Center on the St. Pete Pier
- Tampa Museum of Art – 50% off admission
- Watervue Grille – 10% discount on entire bill
- ZooTampa at Lowry Park – 50% off admission

### **Out-of-State Attractions**

Alabama: Montgomery Zoo - 50% off admission  
Arizona: Heritage Park Zoological Sanctuary - 50% off admission  
California: Fresno Chaffee Zoo - 50% off admission  
Friends of the Big Bear Alpine Zoo - 50% off admission  
Santa Ana Zoo at Prentice Park - 50% off admission  
Georgia: Chehaw Park & Zoo – FREE admission  
Hawaii: Maui Ocean Center - 50% off admission  
Waikīkī Aquarium - 50% off admission  
Illinois: Henson Robinson Zoo - 50% off admission  
Indiana: Washington Park Zoo - 50% off admission  
Louisiana: Baton Rouge Zoo - 50% off admission  
Zoosiana, Zoo of Acadiana - 50% off admission  
Maryland: Salisbury Zoo - FREE admission  
New Jersey: Atlantic City Aquarium - 50% off admission  
New Mexico: Alameda Park Zoo – 50% off admission  
Spring River Zoo – 50% off admission  
New York: Aquarium of the Niagra – 50% off admission  
New York State Zoo – FREE admission  
Ross Park Zoo - 50% off admission  
North Dakota: Chahinkapa Zoo Association - 50% off admission  
Ohio: African Safari Wildlife Park - 50% off admission  
Pennsylvania: Erie Zoo - 50% off admission  
Pittsburgh Zoo & PPG Aquarium - 50% off admission

### **AZA Reciprocity Program – 50% Discount**

We also partner with over 150 Zoos and Aquariums through the Association of Zoos & Aquariums (AZA) Reciprocity Program.

#### **The following are Florida Zoos and Aquariums:**

- Santa Fe College Teaching Zoo (Gainesville)
- Jacksonville Zoo and Gardens
- Brevard Zoo (Melbourne)
- Zoo Miami
- SEA LIFE Orlando Aquarium
- Central Florida Zoo & Botanical Gardens (Sanford)
- Saint Augustine Alligator Farm
- Palm Beach Zoo

For a full listing of reciprocal partners, visit [aza.org/reciprocity](https://aza.org/reciprocity)