

## Member Guide

The Florida Aquarium, a 501c (3) non-profit organization, is actively engaged in stewardship of the natural environment as a conservation-based attraction with mission programs that include conservation, research, education and outreach.

**Thank you for supporting The Florida Aquarium!**

### Annual Membership Benefits

- Free admission to The Florida Aquarium for one year
- Invitations to exclusive monthly member events
- 10% discount at the Gift Shop, Café Ray and The Cove  
*Excludes alcohol and Dippin' Dots*
- Discount on Wild Dolphin Cruise
- Discounts on Education Programs
- Early registration and discount on AquaCamps
- [Reciprocal Program](#) Benefits (see reverse side)
- Email subscription to member newsletter

### Membership Reservations

For an elevated guest experience, members are urged to secure reservations in advance of their visit to ensure a speedy entry process. Members without a reservation must check in at the Guest Services desk upon arrival. To make a reservation, visit [flaquarium.org/stay-current](http://flaquarium.org/stay-current)

### Register Your Membership

If you haven't already done so, register your membership prior to making a reservation. To register, visit [flaquarium.org/register](http://flaquarium.org/register).

### Digital Membership Card

• You will receive an email within 3-5 days of joining with your digital membership card to download onto your mobile device.

• When you renew your membership, your existing digital membership card will automatically update.

• Please contact us at [membership@flaquarium.org](mailto:membership@flaquarium.org) if you need your digital membership card resent.

• You may request a physical membership card at the Guest Services desk or by contacting the membership office.

### Member Discount: Gift Shop & Café Ray

#### Gift Shop:

-Show your membership card when shopping in store

-Visit the [online gift shop](#) and use discount code: **members10**

#### Café Ray

-Show your membership card when checking out with cashier

-If using kiosk or mobile ordering, use discount code: **mem22**

### Membership Guidelines

- Please be prepared to present your membership card and photo ID when entering the aquarium.
- The name on photo ID must match the name on membership card.
- Named cardholders (those listed on your membership card) must reside in the same household and must be 16 years of age or older.
- The "Individual" level is limited to one cardholder, all other levels can name up to two cardholders.
- A named cardholder **MUST** be present each time your membership is used.
- Memberships expire 365 days from date of purchase.
- Memberships are **NOT** refundable or transferable.
- **Nannies** must be listed in the member record to bring children in the place of the primary member(s). If nannies are accompanying the primary member(s), there must be an open guest spot for them. [Contact us](#) to add/modify the nanny listed on your account.
- **PLEASE NOTE FOR FIELD TRIPS AND GROUPS:** Membership free admission benefit does not apply when a member visits Aquarium as part of a school group, class tour or other organized group visit and must pay group/field trip rates.

### STAY CURRENT

For updates on all things membership, visit:

[www.flaquarium.org/stay-current](http://www.flaquarium.org/stay-current)

### Have a Membership Question? We're Here to Help!

Membership FAQs: [flaquarium.org/membership-faq](http://flaquarium.org/membership-faq)

Membership Office: (813) 273-4030  
9:30 AM – 5:00 PM Daily  
[membership@flaquarium.org](mailto:membership@flaquarium.org)

Plan Your Visit: [flaquarium.org/visitor-information](http://flaquarium.org/visitor-information)

Exhibits: [flaquarium.org/visit/exhibits](http://flaquarium.org/visit/exhibits)

# RECIPROCAL PROGRAMS

Please note our reciprocal partners may change without notice. Admission discounts are not valid for special events.

**PLEASE NOTE** – It is suggested that you contact the destination for confirmation of these offers prior to your visit.

## SHARE Reciprocal Program

Members of The Florida Aquarium can take advantage of discounts to attractions in Tampa Bay and beyond. General admission discounts are based on your Florida Aquarium membership level. Simply present your current membership card and photo ID.

- American Victory Ship – 50% off admission
- Butterfly World – \$5.00 off admission
- BOK Tower Gardens – 50% off admission
- Café Dufrain – 10% discount on entire bill
- Clearwater Marine Aquarium – 50% off admission
- Crunch Gym: Carrollwood – Gym Corporate Rate to Aquarium Members- \$19.99, Classic Training Group Fitness Classes, Free Guest Privileges, Access to all Crunch Essential Locations, 1 Personal Training Sessions, \$0 Enrollment Fee and No Long-Term Contracts.
- Dali Museum – FREE admission for month of October
- Dinosaur World – 50% off admission
- Egmont Key Alliance – \$5 off on an Individual Membership or Family Membership
- Flamingo Gardens – 50% off admission
- Florida Holocaust Museum – 50% off admission
- Glazer Children’s Museum – 50% off admission
- Great Explorations Children’s Museum – FREE admission for month of April
- Marie Selby Botanical Gardens – FREE admission for month of November (*Maximum of 2 adults & 2 children per visit*)
- Mote Marine Laboratory & Aquarium – 50% off admission
- Polk Museum of Art – 50% off admission
- St. Augustine Alligator Farm – 50% off admission
- Sunken Gardens – 50% off admission
- Tampa Bay History Center – 50% off admission
- Tampa Bay Watch - FREE admission to the Discovery Center on the St. Pete Pier
- Tampa Museum of Art – 50% off admission
- Watervue Grille – 10% discount on entire bill
- ZooTampa at Lowry Park – 50% off admission

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## Out-of-State Attractions

- Alabama: Montgomery Zoo - 50% off admission
- Arizona: Heritage Park Zoological Sanctuary - 50% off admission
- California: Fresno Chaffee Zoo - 50% off admission  
Friends of the Big Bear Alpine Zoo - 50% off admission  
Santa Ana Zoo at Prentice Park - 50% off admission
- Georgia: Chehaw Park & Zoo – FREE admission
- Hawaii: Maui Ocean Center - 50% off admission  
Waikīkī Aquarium - 50% off admission
- Illinois: Henson Robinson Zoo - 50% off admission
- Indiana: Washington Park Zoo - 50% off admission
- Louisiana: Baton Rouge Zoo - 50% off admission  
Zoosiana, Zoo of Acadiana - 50% off admission
- Maryland: Salisbury Zoo - FREE admission
- New Jersey: Atlantic City Aquarium - 50% off admission
- New Mexico: Alameda Park Zoo – 50% off admission  
Spring River Zoo – 50% off admission
- New York: Aquarium of the Niagra – 50% off admission  
New York State Zoo – FREE admission  
Ross Park Zoo - 50% off admission
- North Dakota: Chahinkapa Zoo Association - 50% off admission
- Ohio: African Safari Wildlife Park - 50% off admission
- Pennsylvania: Erie Zoo - 50% off admission  
Pittsburgh Zoo & PPG Aquarium - 50% off admission

## AZA Reciprocity Program – 50% Discount

We also partner with over 150 Zoos and Aquariums through the Association of Zoos & Aquariums (AZA) Reciprocity Program.

### **The following are Florida Zoos and Aquariums:**

- Santa Fe College Teaching Zoo (Gainesville)
- Jacksonville Zoo and Gardens
- Brevard Zoo (Melbourne)
- Zoo Miami
- SEA LIFE Orlando Aquarium
- Central Florida Zoo & Botanical Gardens (Sanford)
- Saint Augustine Alligator Farm
- Palm Beach Zoo

For a full listing of reciprocal partners, visit

[www.flaquarium.org/membership-reciprocal-program](http://www.flaquarium.org/membership-reciprocal-program)

### **CONTACT US!**

Aquarium Main Number.....	813-273-4000
<a href="#">AquaCamps</a> .....	813-273-4015
<a href="#">Education Programs</a> .....	813-273-4015
Gift Shop.....	813-273-4000 Ext 4211
Guest Services.....	813-273-4201
Lost & Found.....	813-273-4201
Member Services.....	813-273-4030
<a href="#">Private Events/Facility Rentals</a> .....	813-273-4000 Ext 4288
<a href="#">Volunteer Information</a> .....	813-273-4121